

**Ngô Nguyễn Hoàng Lâm**

Address: G109, Duoc Pham 2, Dong Nhan, Haibatrung, Hanoi

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**Career Objective**

To contribute, learn and grow in modern and suitable environment in information technology industry. Willing to learn more knowledge and skills needed to accomplish the position’s requirement and to create more value for my company and customers as well as advancing in my career. I am a hardworking and goal-oriented individual with a solution-oriented mindset and a dedicated team player who can be relied upon to achieve the team’s goal.

**EDUCATION**

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| **Trung Tam JAVA** | Hanoi, Vietnam |
| Part time studied of Java Core, Java OOP, Java Servlet & JSP, SQL, JDBC, Java coding convention. | 10/2018 – 04/2019 |
| Achievement: Dynamic web “Great Book List” with Java Servlet, JSP, JDBC, MySQL, Html, CSS, Bootstrap. Game Battleship with java Swing. Flash Card Maker software with java Swing. Game Pong with applet. | |
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| **Lee University** | Cleveland, TN, U.S |
| Bachelor of Science, Business Administration, Management Emphasis | 08/2011 – 12/2015 |
| GPA: 3.1/4.0 |  |
| Achievement: Winner team of capstone project: business model simulation competition. | |

**IT knowledge & skills**

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| **Java Core** | * Object Oriented Programming * Encapsulation * Inheritance * Polymorphism * Overriding & Overloading * Abstract class & Interface * Wrapper class, autoboxing, date formatting * Exception * Inner class * Java Swing * Serialization * Collections: List, ArrayList, Map, HashMap |
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| **MySQL** | * Select, Where, And, Or, Not, Order By, Group By, Having * Join |
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| **Java Servlet & JSP** | * Servlet life cycle * Servlet Request, Servlet Response * Init Parameters, Servlet Config, Servlet Context * Session, Cookies * JSP expression, variables, declarations * Expression Language (EL) * Jsp custom tags * Filter * MVC design |
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| **Git & GitHub** | * Git Bash basic |
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| **Data structures & algorithms** | * Linear Search, Binary Search, Interpolation Search * Bubble Sort, Insertion Sort, Selection Sort, Merge Sort * Recursion |
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| **Basic Design Patterns** | * Singleton * Factory & Abstract Factory * Strategy * Observer * Adapter * State * Decorator * DAO * Command * Template * Dependency Injection |
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| **Basic Web Design Principles** | * Brainstorm web layout, web information, web elements * Organize information architecture * Build web mockup with Adobe XD * Color wheel * SEO writing to optimize content |
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| **HTML, CSS, Bootstrap** | * Html elements, attributes * Html table, list, form * CSS box model, flow, float, pseudo-class, pseudo-element * Basic Bootstrap 4 |

**MY PROJECT**

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|  | [**Dynamic Website “Great Book List”**](https://github.com/IcedTea0000/WEBSITE-Web_ban_sach)   * Using JavaServlet, JSP, TomCat, JDBC, MySQL server, MVC pattern, Html, CSS, Bootstrap. * Features: login, register, cart |
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|  | [**Static Website “My Portfolio”**](https://github.com/IcedTea0000/WEBSITE-My-Portfolio)   * Using Html, CSS, Bootstrap, Web design principles |
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|  | [**Flash Card Maker**](https://github.com/IcedTea0000/TOOL-Flash-Card-Maker-v1.0)   * Using JavaCore, JavaSwing * Feature: create and modify flash card, save files, load files |
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|  | [**Pong Game**](https://github.com/IcedTea0000/GAME-Pong-v1.0)   * Using JavaCore, Applet * Feature: 1 player, AI |

**ENGLISH**

TOEFL IBT 91/ 120

SAT 1880 / 2400

**Work Experience**

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| **Paradise Travel** | Hanoi, Vietnam |
| **Marketing & Customer Service** | 07/2017 – 08/2018 |
| Customer care, managing company’s TripAdvisor account, composing SEO articles, generating B2B leads, email and telemarketing.  Achievement: Increasing company’s TripAdvisor ranking from 3 stars to 4.5 stars, earning TripAdvisor’s Certificate of Excellence. | |
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| **Target Store** | Cleveland, TN, U.S |
| **Full-Time Associate** | 10/2016 – 04/2017 |
| Customer service. Managing goods in the store. Transporting goods. | |
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| **Amazon Warehouse** | Charleston, TN, U.S |
| **Full-Time Associate** | 06/2016 – 10/2016 |
| Transporting goods. Packing and shipping goods according to just-in-time method.  Achievement: Finishing 100% or above of targeted production every week. | |
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| **Laxamentum Business Concepts** | Chattanooga, TN, U.S |
| **Full-Time Salesman** | 01/2016 – 06/2016 |
| Analyzing customer information from database. Introducing AT&T tv and internet service to potential customers. Suggesting the product that best fits the customers’ need. Persuading the customers to purchase. Building, training sale teams. Performing 1st round interviews to filter out the best candidates for the company. Presenting monthly sales to manager and proposing plan to improve overall team’s performance.  Achievement: Taking on and fulfilling coaching responsibility after 2 months of working and interviewing responsibility 2 months after.  Highest sale in the month of March and April of 2016. | |